



April 22, 2016

Mr. Gary D. Horn, CEO
Aqua Mizer Inc
6578 Palmer Park Cir.
Sarasota, Fl. 34238

Re: 1060 Brickell installation of the AM equipment and certification of our maintenance staff

Dear Mr. Horn,

I want to express my full appreciation of the excellent manner in which your engineers and techs conducted themselves on our 1200 unit certification and installation project at the property I manage. The installation, interaction with staff, training and certification were flawless, professional and very exact. Our staff is fully proficient in troubleshooting, maintenance and re-building a toilet as necessary. We appreciate your engineers even leaving their direct contact information.

Further, I want you to know my delight in the extent of the courtesy as well as the patient and thorough manner in which the AM staff interacted with our residents, explaining the process, ensuring that the condos were left undisturbed and creating a stress-free environment for everyone.

1060 Brickell, Miami is very proud to be part of this innovative water savings effort. I have mentioned to you that I believe your innovative equipment and approach will bring both large monetary and water savings rewards to any & every multi-family property.

I strongly recommend your company. The ROI and customer service are truly quite outstanding.

Very truly yours,

Orlando Velazquez CAM/Agent

Orlando Velazquez Jr., CHA, LCAM
GM-FirstService Residential Ultra-Luxury Division
1060 Brickell Avenue Condominium Association, Inc.
1060 Brickell Ave. Miami, FL. 33131
M-786-897-6403
manager@1060brickell.com